## Late Cancellation of Ride and No Show Policy



## LATE CANCELLATIONS OF RIDES AND NO SHOWS POLICY.

Unfortunately, due to several people cancelling their place on a ride less than 24 hours before the ride starts or others who just don't turn up on the day, a cancellation policy has been introduced.

We do understand that due to unforeseen circumstances some members can no longer attend a ride, but we expect you to cancel your place using the Let's Ride system that you booked it on.

Failing to cancel your place or just not turning up doesn't give other members the opportunity to join the ride at such short notice and can keep riders waiting at the start of ride.

We therefore have introduced a 'Two strikes and you are out' policy. That means after two strikes please don't book onto another of our rides as the Ride Leader will cancel your place.